



#### Foundry/Corporate Office

7825 San Leandro Street  
Oakland, CA 94621-2598  
510/632-3467  
510/632-8035 Fax

#### Los Angeles Service Center

15006 Nelson Avenue  
City of Industry, CA 91744-4331  
626/333-4882  
626/333-8681 Fax

### RETURN MATERIAL AUTHORIZATION PROCEDURE

- ◆ Material returned for credit must have a Returned Material Authorization (RMA) before shipment. See your AB&I representative for this form. Original invoice number and date must be available.
- ◆ Claims for material broken in transit, or claims for shipping errors must be made immediately upon receipt.
- ◆ Overstock product returned for credit is subject to a restocking charge of 35%. Overstock material must be returned within twelve months of purchase date. Material will be inspected by our Quality Control Department upon receipt. Material found to be cracked or broken will be credited at scrap value only. Freight to AB&I will be the responsibility of the wholesaler returning the product. Freight must be prepaid.
- ◆ Broken material will be returned to AB&I for inspection at AB&I's discretion.
- ◆ No-Hub couplings and soil pipe gaskets must be in original, sealed cartons, in carton quantities, and in saleable condition.

Non-AB&I inventory items (**C** items) may or may not be authorized for return, based solely on the inventory requirements of AB&I. Special order items, i.e. extra heavy or items without AB&I part numbers, are not eligible for return. Any product returned not supplied by AB&I will receive scrap value credit only.

All Materials authorized for return must be received by AB&I within 30 days.

Please contact AB&I customer service with any questions.

Sincerely,

AB&I Foundry